National Press Associates

CERTIFICATE OF PUBLICATION

This is awarded to

Jessica Fernandes, Vidya Hattangadi

For Publication of Paper Titled

CONVERSATIONAL AI VS. RULE-BASED CHATBOTS: WHICH ONE DELIVERS BETTER CUSTOMER SATISFACTION

For National Research Journal Titled
"National Research Journal of Human Resource Management"

Volume-12, Issue No: 1, Year: 2025 (January-June)

ISSN: 2394-059X   Impact Factor: 7.2

Book Publisher